

GE Healthcare at RSNA 2017

Service

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NEWS BRIEF

At this year's RSNA, GE Healthcare is introducing digital, remote capabilities to help customers reduce unplanned downtime, and help avoid patient and staff disruptions and associated revenue loss.

Tube Watch

GE Healthcare introduces Tube Watch, a predictive solution that is designed to remotely monitor and help predict tube failures before any disruption occurs and repairs systems remotely or at a more convenient time. An average of more than 40 scans are lost due to an unexpected tube failure.¹ Tube Watch allows proactive part delivery and service scheduling to help eliminate unplanned disruption and potentially reduce downtime by up to 75 percent², helping to avoid patient and staff disruptions and associated revenue loss. Tube Watch allows proactive part delivery and service scheduling to avoid tube failure and gets the scanner restored.

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¹ Primary market research conducted by GE Healthcare with 10 customers.

² Percentage noted is based on various assumptions, including but not limited to the use of Tube Watch consistent with the Tube Watch terms and conditions, timely receipt of the tube-health notice, parts and labor availability, immediate access to customer's equipment, and may not be typical of every customer's experience.